



Consumer and Provider Adoption Team

Team Charter

Build the recognition by a critical mass of key stakeholders, including healthcare providers and consumers, that the Guam Health Information Exchange (GeHII) has value and should be pursued for the betterment of the community.

Primary Work Activities

- Assess community readiness for HIE
- Engage the key community decision makers
- Educate the community about GeHII
- Build additional stakeholder support
- Assist with provider adoption
- Identify additional funding in support of the GEHC project

Outcomes

- Influential consumer and providers named to the team
- Stakeholders contribute resources (time/money) to the GeHII effort
- Broad cross section of Guam leaders recognize the value of HIE and want to move forward with GeHII project
- Provider adoption is done at the same pace as the mainland

Required Team Skills

Team members

- Strong verbal and written communications skills
- Currently active within local community in some sort of civic, charity or membership engagement
- Clear understanding of the short and long term benefits of HIE
- Understanding of the inherent issues of consumers and providers that must be addressed to build a sustainable HIE

- Has credibility as a leader within his or her own institution

Team leader

- All above plus
- Excellent influencing skills
- Strong understanding of the political aspects of the project
- Willingness and ability to be an externally visible representative of the project within the communities served by the project
- Respected leader within the community
- Able to influence the community positively regarding HIE

Roles and Responsibilities

Team Chair

- Convene meetings
- Direct the work of the team
- Enable and facilitate timely decisions
- Communicate team activities and reports to GeHC

Team members

- Attend all meetings
- Provide expert advice on all matters
- Complete work assignments in a timely manner

Time Commitment

It is anticipated that the average time commitment for the consumer and Provider team is approximately eighteen hours per quarter. This includes three hours for the quarterly team meeting, one hour per month for con calls and twelve hours for completion of various assignments and meeting with consumers and providers.